

Responding to Coronavirus (Covid-19)

What we are doing:

To ensure all vehicles are fully sanitised and virus free for the beginning of each new hire day, the following enhanced cleaning regime will be undertaken at the end of each day where the vehicle has operated.

1. All windows and glass surfaces cleaned.
2. All touch surfaces including seats, hand grabs, seat belt buckles, arm rests, handles and all driver controls cleaned with disinfectant wipes.
3. All hard floor surfaces mopped with disinfectant.
4. And finally, smoke sanitised (aerosol based disinfectant sometimes called 'fogging') before closing up, to ensure the vehicle is fully sanitised in readiness for the next operating day.

Where a number of journeys are to be undertaken in the same vehicle during the day, including return journeys for the same group, the following cleaning will be undertaken at the end of each journey to maintain the vehicles cleanliness.

1. All windows and glass surfaces cleaned.
2. All touch surfaces including seats, hand grabs, seat belt buckles, arm rests, handles and all driver controls cleaned with disinfectant wipes.

What we're asking passengers to do:

The maximum capacity of all vehicles will be limited due to social distancing. Passengers will be asked to fill vehicles from the back and empty from the front and to observe social distancing at all times.

1. Wash your hands before travelling and, if you can, bring hand sanitiser for use during your journey.
2. Follow instructions given by the driver at all times.
3. All passengers will be required to provide and **must** wear a face covering, or face mask, when travelling on vehicles.
4. Remain in your seat throughout your journey.
5. Only use an onboard toilet (Coaches only) if absolutely unavoidable.